



OUR EMERGENCY CENTRE PRIORITISES CARE EXCELLENCE

AT MEDICLINIC POTCHEFSTROOM, OUR CLIENTS ARE AT THE HEART OF EVERYTHING WE DO. WE PRIORITISE AND EFFICIENTLY TREAT EVERY MEDICAL EMERGENCY.

We employ a science-based approach to streamline emergency medical care, ensuring optimal outcomes for our clients.

Our emergency medical services include the following:

Acute medical and trauma care: We offer comprehensive care from paediatric to geriatric clients, including antenatal clients.

Motor vehicle accident injuries: Expert care is available for injuries sustained during motor vehicle accidents.

Workers' compensation administration clients: We provide specialised treatment and referrals to relevant specialties, with dedicated follow-up care.

Stabilisation for surgical and orthopaedic clients: We prepare clients for admission to undergo surgical and orthopaedic procedures.

Recurring intravenous medications: Outpatient services for clients needing ongoing intravenous medications are available.

Specialised high-risk medication administration: Safe and precise management of high-risk medications is available.

Additional on-site services: Our multidisciplinary team offers comprehensive laboratory research, including radiology services, computed tomography and magnetic resonance imaging.

Transport services: We facilitate client transfers via ambulance and helicopter services for prompt medical care.

ASSESSMENT AND PRIORITISING OF PATIENTS

The triage system is an internationally accepted process for prioritising emergency patients based on clinical urgency and not in order of arrival.

THE TRIAGE CATEGORIES ARE:

RED	Patient is suffering from a life-threatening condition and will receive immediate attention.
ORANGE	Condition is serious and the patient will receive attention after red categorised patients have been stabilised.
YELLOW	Condition is less serious and patient will receive attention after red and/or orange categorised patients.
GREEN	Acute primary-care type conditions. The patient will be attended to as soon as possible.

It is important to note that the appropriate medical support will be available to patients during the waiting period.

EXPERTISE YOU CAN TRUST.

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