

EVENT TERMS AND CONDITIONS

In this document, customers who have purchased an event ticket will be referred to as an “attendee”.

Registrations and attendees to the selected Mediclinic events confirm that they have read, understand and accept the following terms and conditions:

1. Bookings and Ticket Purchase

- a. In order to book a place at the Mediclinic event namely the Mediclinic Baby Luxury Antenatal Weekend event on Saturday, 16 November 2024 at Kloofzicht Lodge, Muldersdrift, the applicant needs to pay 100% of the ticket cost into the specified Mediclinic bank account or purchase the event ticket on <https://www.medicalinnovations.co.za/shop-online/>
- b. The ticket cost is R1050.00 per person for the Mediclinic Baby Luxury Antenatal Weekend event on Saturday, 16 November 2024 at Kloofzicht Lodge, Muldersdrift.
- c. Booking can only be secured once the full amount has been settled.
- d. We have secured 50 tickets for the event. Once all the tickets have been sold, they will be officially sold out and no further tickets will be on sale for this particular event.

2. Refund and Cancellation Policy

- a. **Refunds:** All ticket sales are final. No refunds will be issued for any non-related medical emergency reason, including but not limited to changes in personal circumstances or scheduling conflicts. Refunds will strictly only be considered for medical emergencies. The last date a refund request can be sent is 30 days prior to the event, which is 17 October 2024. A letter from your doctor confirming the medical emergency is required.
- b. **Event Cancellation:** If Mediclinic (Pty) Ltd cancels the event, ticket holders will be offered a full refund.
- c. **Event Rescheduling:** If the event is rescheduled, tickets will be valid for the new date. If you cannot attend the rescheduled Event, you may request a refund within 14 days of the announcement of the new date.
- d. **Force Majeure:** Mediclinic (Pty) Ltd is not liable for any loss or damage due to circumstances beyond its reasonable control, including but not limited to natural disasters, acts of God, or government restrictions.
- e. Booking is not transferable to a next event date.

3. Special Offerings

- a. Mediclinic (Pty) Ltd reserves the right to set an end date for any special offerings (early bird specials, discount codes, competitions), whereby the booking as well

as payment need to be settled in full by the end date.

4. Transport

- a. Transport is at your own costs. Mediclinic (Pty) Ltd will not be liable for transport to and from the event.
- b. Mediclinic (Pty) Ltd will not be held responsible for any damage done to vehicles.
- c. Attendees park vehicles at their own risk.

5. Risk

- a. Mediclinic (Pty) Ltd will not be responsible for any damage suffered by attendees.
- b. Attendees will attend the event at own risk.
- c. Mediclinic (Pty) Ltd will not be responsible for any food allergy reactions.
- d. Mediclinic (Pty) Ltd reserves the right to change venues, provided that it remains in the same province.

6. Programme

- a. Mediclinic (Pty) Ltd will not be responsible for any sessions that individuals missed or are unable to attend.
- b. Drinks will be for attendees own account.
- c. Mediclinic (Pty) Ltd reserves the right to make changes to the programme schedule.

7. Day Conference Package

- a. Attendees will be full-day conference attendees at Kloofzicht Lodge, Muldersdrift and will receive a breakfast snack, lunch and 2 refreshment snacks. Should they wish to join dinner or have any food outside of the full day conference package, then they will be liable for the amount charged.
- b. The ticket cost does not include accommodation, and attendees are to book accommodation on their own accounts at reservations@kloofzicht.co.za
- c. Availability is limited.

8. Attendees agree that they may be photographed, filmed or recorded by Mediclinic (Pty) Ltd for promotional or media purposes and that their full names may be published in the communication.

9. Prizes, promotional items and samples are not for sale to the public. Prizes, promotional items and samples are not refundable or exchangeable.

10. These terms and conditions will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa.

11. Contact Information

For any questions or concerns regarding these Terms, please contact the organiser, Mediclinic Baby, at:

Email: mediclinicbaby@mediclinic.co.za

Phone: 021 809 1878

By purchasing a ticket for the Event, you acknowledge that you have read, understood, and agree to these Terms and Conditions.